

Funerals Market Investigation Order 2021 Standardised Price List



GILLOTTTS
FUNERAL DIRECTORS

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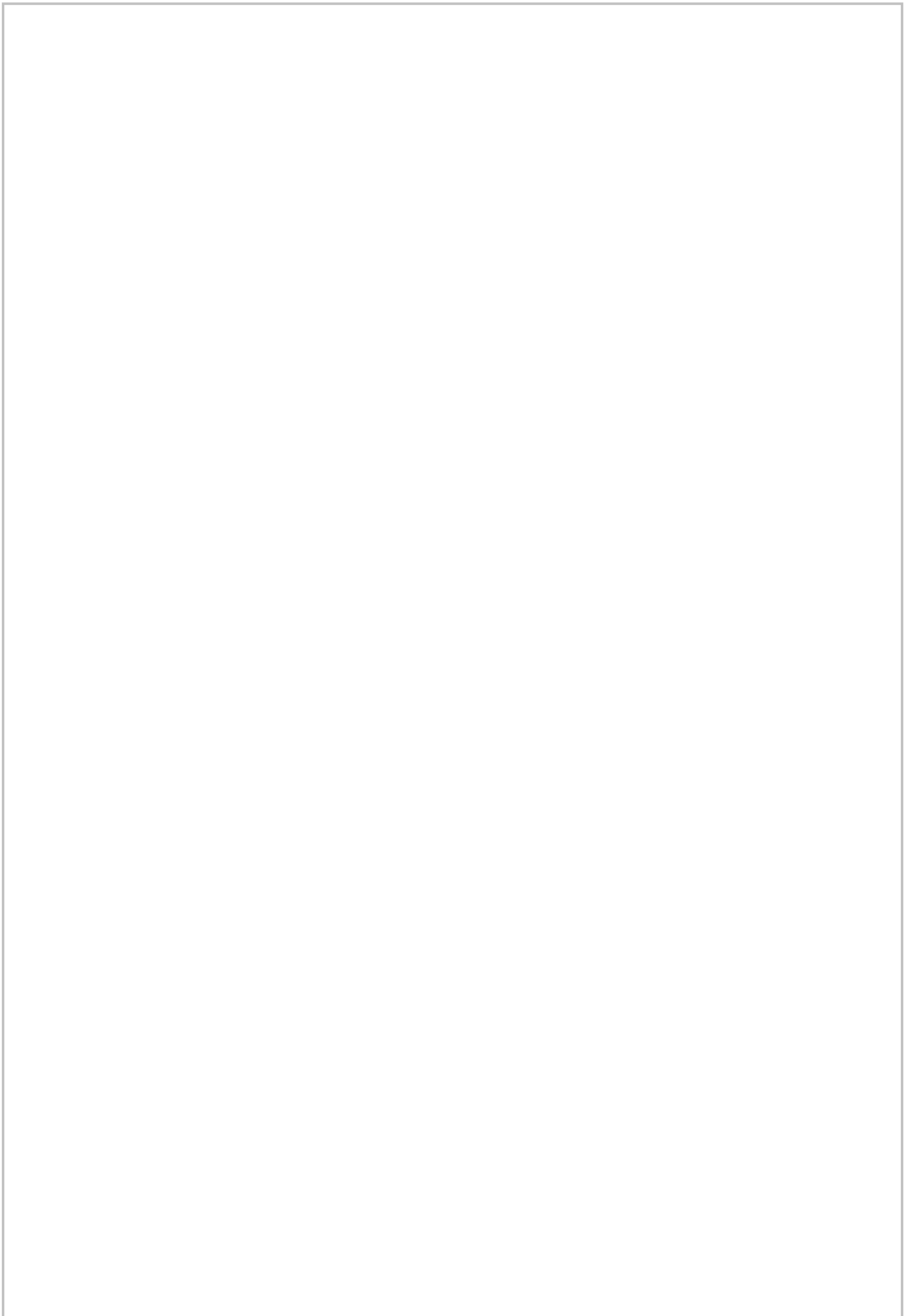
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S E R V I N G F A M I L I E S F O R G E N E R A T I O N S



Gillotts Funeral Directors is owned and managed by The Eastwood Funeral Partnership, which consists of Barry and Elaine Hutsby, Joanne Hutsby and Anthony Topley, who between them have more than a century of experience in the Funeral profession.

We pride ourselves on providing a caring and professional service, offering choice, and treating the families we serve in a fair and honest manner. We believe that providing information about the choices available, and the costs involved, is an important part of this.

This document shows the cost and specifications of the Attended and Unattended Funerals, which all funeral directors have to offer in the same format. It also includes a chart which details the level of service which is included in these packages. For comparison purposes, this chart also shows the levels of service and which is available with a Bespoke Funeral should these packages not be suitable for your needs. Our Bespoke Funerals Brochure and Price List is available from our premises or on our website.

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary)

ATTENDED FUNERAL (funeral director's charges only) £1,850.00

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.

Taking care of all necessary legal and administrative arrangements £820.00

Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care £255.00

Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises. £130.00

Providing a suitable coffin – this will be a wood effect veneered coffin. £170.00

Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) £ 60.00

At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle £415.00

UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (funeral director's charges only) £ 950.00

Cremation (funeral director's charges plus the cremation fee)² £1,175.00

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the **burial fee**.¹ £730 - £830

In this local area, the typical cost of the burial fee for local residents is:

For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.

For an Attended cremation funeral, the **cremation fee**.² £681 – £1,290

In this local area, the typical cost of a cremation for local residents is: £818.50

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

Additional mileage (price per mile) £2.00 per mile

Additional funeral staff where required for Health and Safety Purposes (defined as more than three funeral staff on an Attended funeral and more than two funeral staff on an Unattended funeral or on transfer of the deceased into our care) £45.00 per person

Provision of Order of Service sheets for the funeral See brochure

Additional transfer of deceased (e.g. because of Coroner's involvement) £85 per transfer

Delivery of ashes (within 10 miles of our premises) £30.00

Embalming and/or dressing the deceased in their own clothes £90.00

Funeral officiant (e.g. celebrant, minister of religion etc.) £180 - £250

Services supplied outside of normal office hours Price on request

The funeral director can give you a full list of what you can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

¹ This fee (which is sometimes called the interment fee), is the cost for digging and closing a new grave, or reopening and closing an existing grave.

² In England, Wales and Northern Ireland you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

Fees Payable at Crematoria within a 30-minute Cortege driving distance from our premises

Charges relate to the cremation of a person aged 18 yrs and over

Bramcote Crematorium - Charges as from 1st April 2021 to 31st March 2022

Standard Fee for Cremation (max. 30 mins)	£730.00
Extended Service Charge (max. 70 mins) - add	£ 76.00
Weekend Surcharge for Saturday/Sunday/Bank Holiday Funerals.	£ 95.00

Amber Valley Memorial Park and Crematorium - Charges from 1st Jan 2021 – 31st Dec 2021

Family Service: 8.00/9.00/10.00a.m. & 5.00p.m. (max. 40 mins)	£790.00
Premium Family Service: 11.00a.m. – 4.00p.m. (max.40 mins)	£890.00
Life Celebration Service: 11.00a.m. - 4-00p.m. (max. 90 mins)	£1,025.00
Saturday Premium Family Service: 9.00a.m. - 1.00p.m. (max. 40 mins)	£1,290.00

Mansfield Crematorium - Charges 2021-2022

Cremation Service: 10.00a.m. - 4-15p.m. incl. Organist fee (max 40 mins)	£881.50
Cremation Service: 8.30a.m. - 9.30a.m. excl. Organist fee (max 30 min)	£681.50
Saturday Cremation Service: 9.00a.m. - 12.15p.m. incl. Organist's fee (max 40 mins)	£991.50

Gillotts Funeral Directors - Terms of Business

Payments

As part of our arrangement process, we will discuss costs with our client and provide wherever possible a written estimate of the anticipated costs involved with the proposed funeral arrangements.

Deposits

For the Attended funeral and Bespoke funerals we request that the third party disbursements shown on the business estimate plus any requested alternative vehicle requirements are paid within three working days of arranging the funeral. The final account will be prepared approximately seven days after completion of our services and sent to the person named as our client on the estimate. If you require a copy of the account to go to a third party (i.e Solicitor/Bank) please let us know, but as our named client you remain liable for payment of the account.

For Unattended Funerals we require payment in full within three working days of making the arrangements for the burial or cremation.

We reserve the right to request full payment in advance in several circumstances, which if applicable, your funeral arranger will explain.

Payment Terms

Should the final account remain unpaid 21 days after the account was due, the business may at its discretion take the following options:

- Add interest to the account at the rate of 1% per month (12% per annum), payable from the date the account was first due until the total amount including any such interest is received in full.
- Place the outstanding debt with a collection agency or a solicitor to recover the outstanding monies plus any fees and charges incurred in the recovery of the debt.
- Prepare the matter for action by the courts to recover all amounts outstanding, adding all associated legal, court and other associated costs incurred by the taking of such action to recover the debt.

The following chart may help you decide whether the Attended or Unattended Funerals are suitable for your needs. If not, please see our Bespoke Funeral Brochure for our full range of Services.

The Funeral	Attended Funeral	Unattended Funeral	Bespoke Funeral
Arrangements for a funeral service at a Crematorium, Cemetery Chapel or Graveside within 20 miles of our premises.	✓		
Arrangements for a funeral service at a Crematorium, Church, Cemetery Chapel, Graveside or any other suitable venue.			✓
No funeral service will be held – the coffin will be delivered to the Crematorium for an unattended cremation at a date and time of our choice.		✓	
The Hearse will transport the coffin directly from our premises to the place of Service. Family members may follow the Hearse in their own vehicles if they wish.	✓		
The Hearse will leave from an address of your choice, or if you prefer you can meet us at the place of service, or follow us from our premises.			✓
Conductor and three funeral staff to convey coffin into place of service using a wheeled bier, or to assist family bearers as required.	✓		
Conductor and the required number of funeral staff to convey coffin into place of service using a wheeled bier or by shoulder carrying depending on health and safety assessment, or to assist family bearers as required.			✓
Provision of one or more limousines with up to six seats.			✓

Floral Tributes	Attended Funeral	Unattended Funeral	Bespoke Funeral
Ordering of Floral tributes on a family's behalf			✓
Transfer of flowers to another location within 5 miles following the funeral service			✓

Cremated Remains	Attended Funeral	Unattended Funeral	Bespoke Funeral
Collection of cremated remains from crematorium and retention at our premises prior to collection.	✓	✓	✓
Collection of cremated remains from crematorium and making the necessary arrangements for burial or scattering as required			✓
Forwarding cremated remains within the UK or abroad			✓
Delivery of cremated remains within 10 miles of our premises	At additional cost		✓

Care of the Deceased	Attended Funeral	Unattended Funeral	Bespoke Funeral
Transfer of the deceased into our care from a local hospital or within 15 miles of our premises at any time.	✓	✓	✓
Care of deceased on our premises for up to 14 days	✓	✓	
Care of deceased on our premises for up to 21 days			✓
Use of our viewing rooms to visit the deceased by appointment from 2 – 4pm on the working day prior to the funeral (does not include embalming – available at an additional cost*)	✓		
Use of our viewing rooms to visit the deceased prior to the funeral by appointment during working hours or out of hours (includes embalming if selected)*			✓
Taking the coffin home or into Church prior to the funeral			✓
Provision of a simple wood effect coffin, interior and gown.	✓	✓	
Choice of coffin and interior from our current range			✓
Dressing of deceased in their own clothes, or a choice of dressing gowns from our range. *	At additional cost		✓
* To protect our staff and visitors we require consent for embalming of any deceased who has died within 10 days of a positive COVID test before we will permit viewing or dressing in their own clothes.			

Other Services	Attended Funeral	Unattended Funeral	Bespoke Funeral
Placing details of the funeral on our website, if required	✓		✓
Placing of Press Notices in local or national newspapers			✓
Provision of Order of Service Sheets if selected.	✓		✓
Assistance with crematorium Visual Tributes (if available)			✓
Full donations handling service, including receiving donations by post or in person at our premises, listing of donors, collection at the funeral service and provision for online donations if required.			✓
Collection of donations at the funeral service which can be handed to our client or forwarded to the charity directly after the funeral.	✓		

Payment	Attended Funeral	Unattended Funeral	Bespoke Funeral
Payment of estimated Third Party fees or DWP Shortfall within three working days of making the funeral arrangements, and of the final account within 14 days of the funeral.	✓		✓
Payment in full within three working days of making the arrangements.		✓	



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